



## Privacy Policy

This Privacy Policy shall apply to all websites owned and/or operated by MyRec.com, including without limitation the website on which this Privacy Policy has been posted and MyRec.com's parents, subsidiary and/or affiliate entities whether or not referred to directly as MyRec.com. Your privacy and security are important to us. Because we gather certain types of information about MyRec.com's users, we feel you should fully understand the terms and conditions surrounding the capture and use of that information.

This privacy statement discloses what information we gather, how we use it, and how it applies to your use of any of the MyRec.com websites. Questions regarding this statement should be directed to [info@myrec.com](mailto:info@myrec.com) or by contacting us at the address or phone number stated in the last section of this policy. Note: MyRec.com's websites are intended for a general audience and are not specifically directed to children.

MyRec.com will only collect information from children under the age of 13 as described in sections 6 and 7 herein.

MyRec.com may update this policy at any time in its sole discretion. MyRec.com may attempt to notify you of any changes by contacting you through any email address you have provided, or by placing a notice on our site indicating the new revision date.

### 1. Capture and Use of Information

#### Registration

When you open an account with a MyRec.com website, you will be asked to create a username and password and to provide certain personally identifying information including, but not limited to your name, address, phone number, email address, gender, Zip code, etc. Unique identifiers, such as usernames and passwords, are collected to verify your identity and for use in our record system. Your contact information may also be used for a variety of purposes including contacting you when necessary for customer service reasons.

MyRec.com receives and records information on our server logs from your browser, including your IP address, MyRec.com cookies information, and the page you request. MyRec.com uses information for the following general purposes: fulfill your requests for products and services, improve our services, and to contact you.

Your use of MyRec.com is conditioned on your provision of requested information in an accurate and truthful fashion. Failure to provide accurate and truthful information as requested will affect your ability to access MyRec.com and affiliated websites. Registration information for cancelled or terminated accounts may be deleted from MyRec.com's databases. Although MyRec.com uses commercially reasonable efforts to safeguard your private registration information, transmissions made by means of the Internet cannot be guaranteed secure in all instances. MyRec.com accepts no liability



for disclosure of registration information caused by transmission errors or the acts or omissions of third parties.

## Cookies

"Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Generally, cookies work by assigning to your computer a unique number that has no meaning outside of our site. Our cookies do not contain any personally identifying information; we use them for a variety of purposes including to provide features such as personalization, to saving your username and to keep track of your shopping cart. Additionally, after you've entered your username and password during a session on our service, we save that information so you don't have to re-enter it repeatedly during that session. Most Web browsers automatically accept cookies, but you can usually change your browser to prevent that. Not accepting cookies may make certain features of MyRec.com unavailable to you.

## IP Address

We may use your IP address to identify you and your shopping cart, to administer our website, and to assist in diagnosing problems with our server.

## 2. Additional Uses of Information

All of the information we collect, both what you tell us and what we collect through the use of cookies, is used for a variety of reasons including to personalize your account, to customize our services, and to allow our customer service representatives to contact you when necessary. MyRec.com may use information collected from you to tell you about products or services that may be of interest to you. Except as otherwise expressly set forth in this privacy policy, it is MyRec.com 's policy not to distribute to third parties any personally identifying information about you without your consent.

## Legal Requirements

Notwithstanding anything to the contrary, MyRec.com may release your personal information to third parties:

(a) in order to comply with a valid legal requirement such as in compliance with any law, regulation, search warrant subpoena or court order; or (b) in special cases, when we believe it is necessary to share information in order to investigate, prevent or take action regarding any illegal or unauthorized activities, suspected fraud, situations involving potential threats to the physical safety of any person or violations of our Terms of Use.

## 3. Security

MyRec.com has established and maintains reasonable security procedures to protect the confidentiality, security and integrity of your personal information. We use a variety of industry-standard security



measures to maintain the safety of your information. Personal information collected on MyRec.com is stored in a secure operating environment. All registration information supplied by users is transmitted via Secure Socket Layer (SSL) technology. MyRec.com 's technology department conducts frequent site-security audits.

"Perfect security," however, does not exist on the Internet. Although your privacy is very important to us, due to the existing legal regulatory and security environment, we cannot fully ensure that your private communications and other personally identifiable information will not be disclosed to third parties. For example, MyRec.com will disclose personal information about an individual user if we believe in good faith that such disclosure is necessary to comply with an applicable law or valid legal process.

#### **4. Protecting Yourself**

You can help to protect your information by safeguarding your MyRec.com password, using caution and discretion when posting information on public areas of the MyRec.com Web site. In addition, it is important that you keep us updated with your most current contact information. To review and make changes to your profile, please visit the applicable MyRec.com registration page.

#### **5. Changes to Our Policy**

MyRec.com reserves the right to modify or supplement this privacy policy at any time. If we make any changes, we will update the MyRec.com websites and this privacy policy to include such change. Please regularly review this privacy policy to keep up to date with any changes that may affect your use of the MyRec.com websites. Your continued use of the MyRec.com websites once the revised privacy policy has been posted on the MyRec.com websites affirms your agreement to such changes.

#### **6. Children's Privacy Policy**

The following sets forth the website information gathering and dissemination practices relating to information collected from children under the age of thirteen (13). This policy only applies to the MyRec.com websites and does not apply to third party websites, or to companies and persons that are not controlled, affiliated with or managed directly by MyRec.com. MyRec.com's websites are intended for general use by a broad and mature audience. No individual under the age of eighteen (18) is permitted to provide any personal information (except such information as is necessary to determine age and/or grade).

MyRec.com does not knowingly solicit personal information from children under the age of thirteen (13) other than as is necessary to determine that person's age and/or grade. MyRec.com will not contact



children known to be under the age of thirteen (13) about any special offers or for marketing purposes. All personally identifiable information collected by us from children under 13 is securely maintained.

## 7. Parental Access

MyRec.com websites are maintained by local recreation departments. Please send an email or letter to your local recreation department if you would like to do any of the following:

- a. Access personally identifiable information that has been collected from you or your child;
- b. Correct factual errors reflected by such information;
- c. Request to have any information collected for you or your child deleted; or
- d. Request that the recreation department no longer collect or maintain such information from you or your child.

## 8. Legal Rights Available to California Residents to Help Manage Your Privacy

California residents have specific rights regarding their personal information. This section describes those rights and how to exercise them.

### Right to Know About Personal Information Collected, Disclosed, or Sold:

You have the right to request, subject to verification of your identity, that we disclose to you what personal information we have collected, used, disclosed, or sold over the past 12 months. To learn how to exercise this right and what information you may need to provide in the process, see the “ **How to Exercise Your Rights to Access and Deletion** ” section below. We have provided information about the categories of personal information we have collected, the sources from which we collected it, the purposes for which it was collected, and the third parties with whom we may share it with above.

### Right to Request Deletion of Personal Information:

You have the right to request, subject to our verification of your identity, that we delete the personal information that we have collected or maintain about you, subject to certain exceptions. See “ **How to Exercise Your Rights to Access and Deletion** ” below.

### Right to Non-Discrimination:

You have the right not to receive discriminatory treatment from us for the exercise of your rights described in this section. We will not discriminate against you (for example, by denying you services or charging you a different rate) for exercising any of your rights.



## Right to Opt-Out:

You have the right to opt-out of the sharing of your personal information with third parties for their own business purposes in the following ways:

- By completing the form at (We'll create a form and provide a link here)
- By changing your preferences in your account settings.
- By opting-out of the collecting of non-essential cookies through our Cookie Management Tool available in the Privacy Management tab of your account settings.

## How to Exercise Your Rights to Access and Deletion:

To exercise your right to access or your right to delete, please submit a request to us in one of the following ways:

1. Complete the form [HERE](#)
2. Call us at (802) 465-9732

In order for us to honor your access or deletion request, you must provide us with enough information to reasonably verify you are the person about whom we collected personal information or an authorized representative. We may ask you for information associated with your account, which might include your name, email, address, and phone number. We will confirm receipt of your request within 10 days and respond to requests for access and deletion within 45 days. We will also let you know if we are not able to verify your identify based on the information you have provided. If you submit a request for deletion, we will send you a confirmation email to validate the request before deleting your personal information.

After we have responded to two requests from you within a 12-month period, we may choose not to respond to any additional requests from you during such period.

## Authorized Agent:

You may designate an authorized agent to make a request on your behalf. If you choose to use an authorized agent, we may require that you both provide your authorized agent with written permission to make a request on your behalf, and verify your identity directly with us. We may deny a request from an agent that does not submit proper proof of authorization. In order to submit a request through an authorized agent, please either follow the instructions provided at [MyRec.com/claim](#) for requests submitted online or let know us over the phone for requests made through our toll free number.

## 9. Contact Us

If you have any questions, comments, or concerns regarding our privacy policy and/or practices, please send an email to [info@myrec.com](mailto:info@myrec.com) or contact us at: MyRec.com, PO Box 302, Killington, VT 05752, Phone: 866- 466-9732.

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